



During the process described in this leaflet, you as the parent or carer have a right:

- to be heard and treated with respect
- to be kept informed and involved (where this does not place a child at risk)
- to seek legal advice
- to have your racial, religious and cultural background and that of your child considered
- to bring a friend to any meetings for support. Remember that personal information about your family may be shared in discussions, which could include details of any criminal convictions, and anyone who comes with you will hear this information.

What the professionals need from you to ensure the best outcome for your child:

- honesty and co-operation

Brent Local Safeguarding Children Board (LSCB)

is a multi-agency body that oversees children's services to promote the welfare of children. The Board works to ensure that partners, from both the statutory and voluntary sector eg. Police & Brent Primary Care Trust are working together effectively. The role of the LSCB includes monitoring services and ensuring appropriate policies, training and information is in place.

For more information contact Brent LSCB at
Brent LSCB

Chesterfield House 9 Park Lane Wembley HA9 7RW
Tel: 020 8937 4237 Fax: 020 8937 4286
Website: www.lscb.org.uk

Useful Contacts

Brent Children and Families - Social Care
020 8937 4875 / 020 8937 4744

Social Care Out of Hours Duty Team
020 8863 5250

Brent Health Safeguarding Children Team
020 8795 6397

Police Child Abuse Investigation Team
020 8937 4703/4854

Childline
0800 1111

NSPCC
0808 800 5000

Family Rights Group
0800 731 1696

If you would like this information in another language, large print, Braille, on disk or audio tape, or with pictures & symbols, please contact Brent Local Safeguarding Children Board on the details above.

Your child has been referred to Social Care. What now?

Contact details of social worker

Name.....

Telephone





What is a referral?

- When a member of the public or someone working with your child is worried about them, they may contact Social Care and tell us their concerns. This is called a referral.
- Following a referral, Social Care has a duty by law to make enquiries to ensure that your child is safe.

What will happen?

- Social Services will consider the referral and decide how it should be dealt with.
- If the concerns are of a particularly serious nature they may need to involve the Police from the start.

How will you be involved?

A social worker will talk to you and your family about the referral. They will also talk to any other people who have contact with your child such as your child's doctor, teacher or school nurse.

A decision will then be made as to whether anything further needs to be done to help.

The aim of the process is to safeguard your child and the professionals involved want to help you and your family to do that.

You will be contacted by the Social Worker who has been asked to look into the referral. If you want to speak to somebody before then please ring 020 8937 4717 and ask to be put through to the Duty Social Worker.

Does all this take place in private?

Nobody wants to cause you any more distress than you may already be feeling. All interviews will take place in private and any information shared by professionals will remain strictly confidential. If it is necessary to share any information about you and your family with other agencies, your consent will be sought, except when there are concerns that your child may be at risk of harm.

Your child will be spoken to by a social worker. Where appropriate we will seek your consent beforehand.

